

Internet banking



SAFE	EASY	RELIABLE
		
24	7	365

RELIABLE



Internet banking feature

Use Internet banking to perform your banking anywhere, anytime securely.

EASY



Easy registration for internet banking

To register follow the easy steps below:

Step 1: Visit your nearest branch or activate Internet banking while you are opening your account

Step 2: Complete the registration form and submit to the customer care consultant.

Step 3: The customer care consultant will verify the necessary information.

Step 4: Once your Internet banking profile has been approved, Stanbic Bank will furnish you with a temporary password which you will need to change upon your first logon attempt.

How to login

- On your computer or device go into your web browser
- Enter the Internet banking website address www.encrypt.stanbicbank.co.mw/stanbic/en/

Access Internet banking anywhere and anytime – 24/7 banking

- Access Internet banking from any device 24/7
- Use your iPhone or iPad to do Internet banking. Internet banking also supports other major smartphones and tablets for example, Samsung.

SAFE



Internet banking is secure

Internet banking supports security features such as passwords and OTP's.

My login password

When you register for Internet banking you receive a password. After you logon you must change your password.

Remember that your password must:

- be between 6 and 16 characters long.
- contain at least 1 alphabetical character or 1 number and special character.
- the password is case-sensitive.

One-time password (OTP)

A one-time password (OTP) is a unique and time-sensitive password used as an added security on Internet banking. The password will be sent to you by email or SMS and is valid for one Internet banking session. You will use the OTP for important transactions for example, add a beneficiary.

Further steps you need to take to ensure total security online:

- Keep your password (PIN) secret
- Logout properly at the end of each session
- Do not respond to any email that prompts you to reveal you're ID, password, PIN or account details. Stanbic Bank will never send out such messages nor ask for such information in an email.

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Additional Internet banking security tips

- Always access our Internet banking service by typing the full URL into your browser. Please consult your nearest branch or retail manager for more information.
- Never click on a link in an email that takes you to a website that asks you to enter your personal details either in the email or website. If in doubt, please consult your nearest branch or retail manager.
- Use up-to-date anti-virus software and a personal firewall. These are provided free to our Internet banking customers.
- Make use of the additional security features such as My Notifications and one-time password.
- Be cautious if you use Internet cafes or a computer that is not your own.
- Keep your Microsoft security up-to-date. Go to genuine Microsoft software now.

Transact

- Manage the beneficiaries and make Beneficiary Payments
- Manage your Billers and make Bill Payments
- Never forget an important future payment – Schedule a Future Payment
- Don't want to perform the same payment every month/week – Schedule a Recurring Payment.

View and communicate

- View your account information online

Secure requests

Minimise your time in the branch and your branch visits.

Do this by securely requesting:

- To open a new account
- Request a new chequebook.

SAFE



24

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7

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